ADIX VS

Designed specifically for small businesses and home offices, ADIX-VS enables your business with the power of advanced communications capabilities necessary to maintain a successful and competitive advantage. Engineered from the same architecture as the award-winning ADIX APS platform, the ADIX-VS delivers advanced features and functionality for enhanced productivity, profitability and flexibility.

REMOTE CALL FORWARDING

Although professionals may be away from their desks or out of the office, they can still remain accessible for incoming calls. Remote Call Forwarding allows users to direct their incoming calls to ring at any remote location. Calls can be forwarded to an answering service, mobile phone or home telephone so you remain connected to your calls wherever you are.

OMEGA-VOICE VMI VOICE MAIL

The integrated Omega-Voice VMI will take your business communications to the next level with flexible, productivity-enhancing voice mail capabilities. With up to four voice mail ports, 100 mailboxes and 25 hours of message storage, Omega-Voice VMI provides your company with the call processing power necessary to meet business demands. Along with standard mailbox features, advanced features optimize voice mail with capabilities such as simultaneously broadcasting messages to multiple extensions and monitoring voice mail messages as they are recording.

ADIX-VS Cabinet (VS-KSU)

AUTOMATED ATTENDANT

As effective calling handling is a significant part of customer service, it is essential to ensure that your incoming customer calls are handled efficiently and professionally. With the Automated Attendant feature provided with Omega-Voice VMI, callers are greeted with customized announcements based on the incoming line or number dialed and are efficiently directed through helpful menu options. Receptionists can lighten their workloads with this solution as the majority of calls are routed directly to the intended recipient.

IWATSU
VOICE NETWORKS

CALLER ID

Now you can productively handle your incoming business calls with Caller ID, which displays the caller name, number, and type or purpose of the call. For additional caller information, users can access and scroll through 10 different display modes while on a call with one-touch access. For enhanced customer service and call tracking, businesses can also store Caller ID information for all calls or abandoned calls. Number storage is especially beneficial in maximizing customer service as abandoned calls can be stored based on caller hang-ups or disconnects before the call is answered, while on hold, or during a transfer. With number storage, businesses have the tools necessary to measure and enhance call handling and customer service.

SCREEN POPS

With screen pops, you can maximize overall quality and efficiency in call handling and customer service. When a call rings into your station, the Caller ID information can also be sent to your TAPI-compliant computer application, which can display the caller's name and database record on your PC screen. Automatic accessibility to the caller's database record provides you with the pertinent information necessary to effectively and seamlessly manage their specific needs.

OMEGA-PHONE DIGITAL KEY TELEPHONES

Enhance your daily communications capabilities with an Iwatsu Voice Networks' Omega-Phone. Delivering reliable high-performance, these Omega-Phones were designed with features based on input from Iwatsu Voice Networks' customers, providing flexible and convenient station advantages:

Executive Digital Omega-Phone

■ Full-duplex speakerphone
■ Universal mute key
■ Built-in headset connection
■ Longer handset and base cords

■ Seven-position station angle adjustment
■ Oversized indicator lamp
■ Backlit display

OPTIMIZED ROUTING

An affordable communications solution, the Optimized Routing feature automatically selects the least expensive way to make outgoing calls. The system identifies the dialed number, then selects the most cost-effective outside line group.

ADIX-VS MAXIMUM CAPACITIES

■ 14 digital stations / doorphones
■ 2 analog stations
■ 4 voice mail / auto attendant ports
■ 3 ISDN BRI Lines or 6 Caller ID lines
■ 5 miscellaneous function ports
■ 2 serial interface ports

IWATSU
VOICE NETWORKS